

upstairs
downstairs
go straight on
turn right
turn left

to ask
to book
to buy
to check
to eat/ drink
to find
to include
to put up
(to) rent/hire
to sell
(to) stay

breakfast
lunch (pack)
half board
full board
dinner

*bathroom, car park, campsite, entrance hall, floor, kitchen, lift, stairs, reception, restaurant,
(rest)room, shower, toilet, tent*

Can I ...?

Where's the ...?

Where are the ...?

When/Where can I ...?

Is there a ...?

When is ... and where is ...?

When do you ...?

**Accommodation
Options**

At ... am/pm in the

When does the youth hostel/...?

It's on the ... floor.

How much is ... for one day?

Excuse me, please.

It's £

Have you got ...?

There's a problem with/ in my...

I'd like to

I need a/some

It's

May I see a/the/your ..., please?

My ... is ...

armchair
bath tub
bed (single/double)
hairdryer
door
duvet / cover
fridge
key
laundry
letter box
mirror
pillow(case)
shelf
shower curtain
shower gel
soap
table
towel
wardrobe

*adapter, battery, brochure, calendar, postcard, souvenir, stamp,
travel guide, credit card, cash, information,
internet, reservation number, ticket*

*broken empty lost
damaged missing
dirty*